

# Quality Policy

**SPECULUM** mission is to provide medical articles for Hospitals and Clinics, representing the most recognized and specialized manufacturers, and providing innovative and differentiating technologies to contribute to the development and improvement of healthcare in Portugal.

**SPECULUM** main purpose is to provide high quality solutions, tailored to the needs of each customer, presenting excellent benefits in innovation, specificity and price. We also have a technical team responsible to guarantee the continuous operation of the equipment. **SPECULUM** has a close relationship and partnership with customers, suppliers, employees and regulators entity's seeking to satisfy their needs and expectations, transmitting maximum credibility.

**SPECULUM** Quality Policy is based on a continuous improvement of products and services provided, continually satisfying the customers needs and following the evolution of the market, nationally and internationally.

**SPECULUM** Quality System, is based on the application of processes, which applies the PDCA (Plan-Do-Check-In), focusing on the risk described on the Quality Manual in accordance with the Portuguese Standard NP EN ISO 9001, ISO 13485, customer requirements, statutory's and regulations.

Thus, the quality of **SPECULUM** products and services is based on the awareness of all **SPECULUM** professionals, in a real teamwork, always motivated to work in the same direction, with high levels of performance and involvement.

The Management, recognizes its responsibilities, demonstrating leadership and commitment to the SGQ, assures that **SPECULUM** Quality Policy is followed, and strives the suppliers as business partners, also applies it.

## The Administration

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